Demystifying the Age Appropriate Design Code



5Rights

Why is the Code important?

The rights of children are routinely ignored in the digital world



(e.g. TikTok's Federal Trade Commission fine)



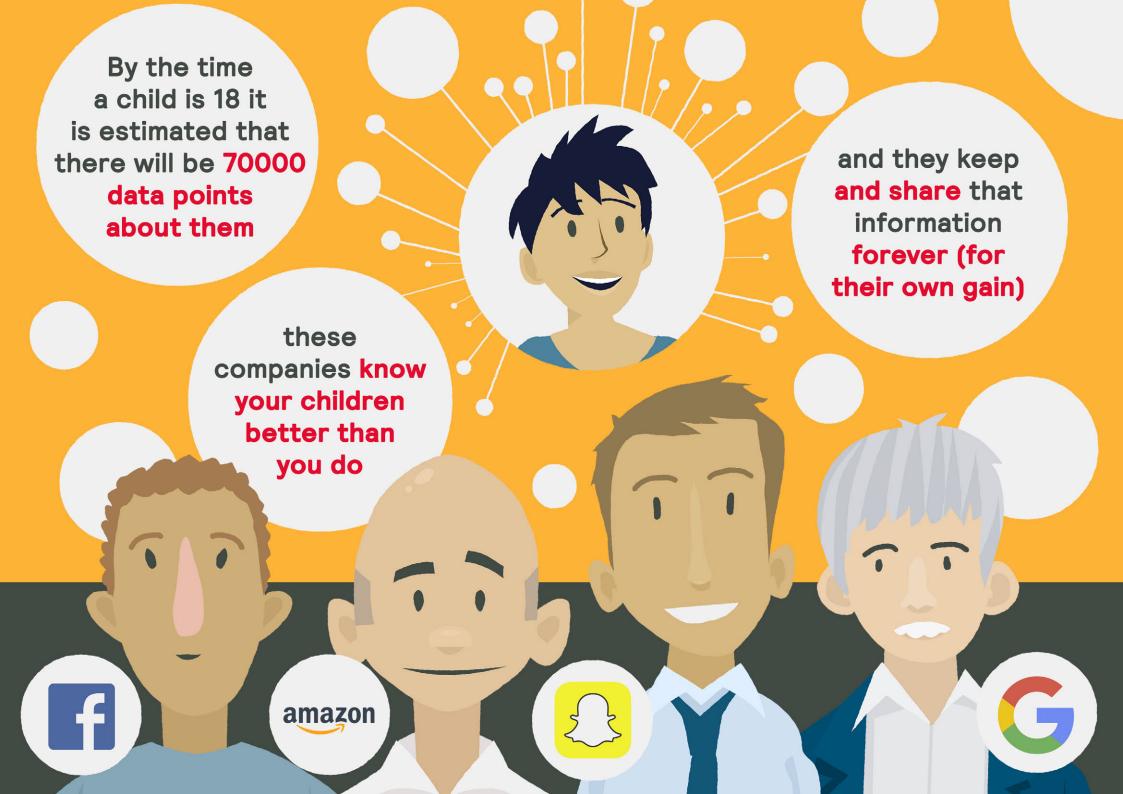
(e.g. Facebook/Snap's evidence to Parliament on their failure to check if they are dealing with a minor or a child under 13)



Companies are actively creating ways to track behaviour

resulting in thousands of individual data points - that





As it stands children are offered no specific data protections

Most online service providers do not even try to establish the age of their users. Those that do ask users to 'self-declare' their age.

But when they do tick the box or self-declare nothing happens

they are simply treated as if they were adults.



Some kids lie about their age ... but virtually 100% of companies fail to check their age...

Meanwhile millions of kids tell the truth ... but it makes no difference they still get an adult service

The real problem...

...EVEN WHEN THEY SAY THEY ARE A CHILD!?

is the failure
of online services to
offer age-appropriate
data protection to
children



That is why the regulator introduced The Age Appropriate Design Code

The answer is not
to protect children from the digital world,
but to protect them within it... This code
provides practical guidance on how to design
data protection safeguards into online services
to ensure they are appropriate for use
by, and meet the development
needs of, children.

Elizabeth Denham CBE, UK Information Commissioner

The Code mandates data protection that:

- 🐈 Provides a high level of privacy by design and default
- Explains the nature of the service in child-friendly language
- Does not exploit children's data for purposes that aren't in their best interests
- **#** Does not expose or share their location
- Does not use their data to auto-recommend harmful material
- Does not nudge children to make choices that reduce their privacy
- Upholds the terms and conditions that a child has signed up to
- Provides easy-to-use tools to allow children to exercise their data rights



Many people are delighted that there is finally action to protect children's data



90%

of parents think it is important internet companies are required to follow rules to protect children online



76%

of parents think internet companies should establish the ages of the people who use their online services, to enable child specific protections to be put in place.

Just 16% disagree



78%

of parents think regulation on the use of children's data should apply to all online services likely to be accessed by children, rather than just those services targeted at children specifically



67%

of parents think an official regulator or government should decide the rules for how internet companies should use children's personal data. Just 15% thought this should be left to internet companies themselves

82%

of parents think internet companies should be held accountable in law for how well they uphold their own community guidelines, terms and conditions and privacy notices

There has been lobbying against the code...

most notably from the Internet Association - which represents



So if children must be offered data protection... HOW?

You can use
hard identifiers,
such as a
passport or
photo ID

You can
use a verification
service, such as
Yoti, Heidi (the post
office), Verify

You can run a capacity test, that indicates the approximate age of the user

You can
give all your
users the same
high level of data
protection that the
Code requires

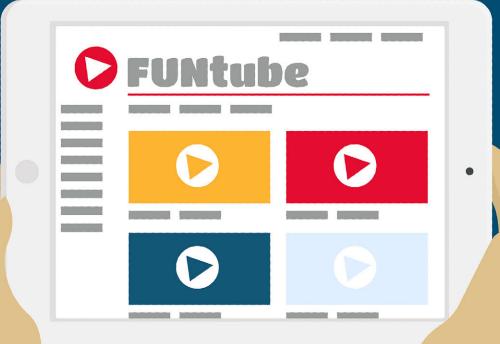
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or

You could just let them say they are a kid and you do the rest...



A different experience for kids



You're probably used to seeing something like this when you visit a website

We use cookies and other technologies to collect user data from your device, so that:

*

We can deliver content and advertising that's relevant to you



We give you the best experience

Got it!

Control how cookies are used, and view more info in our Privacy settings and Policy

What if it looked more like this...?

Give the child or young person the opportunity to self-declare for the purposes of data protection

Ne use cookies and other technologies to collect user data from your device, so that:

- We can deliver content and advertising that's relevant to you
- We give you the best experience
- If you're under 18, we give you greater protection for your data. Click **Accept** or read our Under 18s Privacy Policy

Got it!

Accept (Un 18)

Control how cookies are used, and view more info

acy settings and Policy

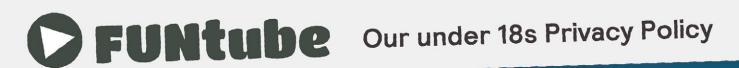
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GREAT!

Because you are under 18 we have given you EXTRA protection for your data. You can now enjoy our site in PRIVACY

Do you want to know more?

But when you self-declare SOMETHING ACTUALLY HAPPENS!!



- * Provides a high level of privacy by design and default
- * Explains the nature of the service in child-friendly language
- * Does not exploit children's data for purposes that aren't in their best interests
- * Does not expose or share their location
- * Does not use their data to auto-recommend harmful material
- * Does not nudge children to make choices that reduce their privacy
- * Upholds the terms and conditions that a child has signed up to
- * Provides easy-to-use tools to allow children to exercise their data rights



Watch a video that explains what THIS REALLY MEANS

*Change cookie settings

SET ALL TO

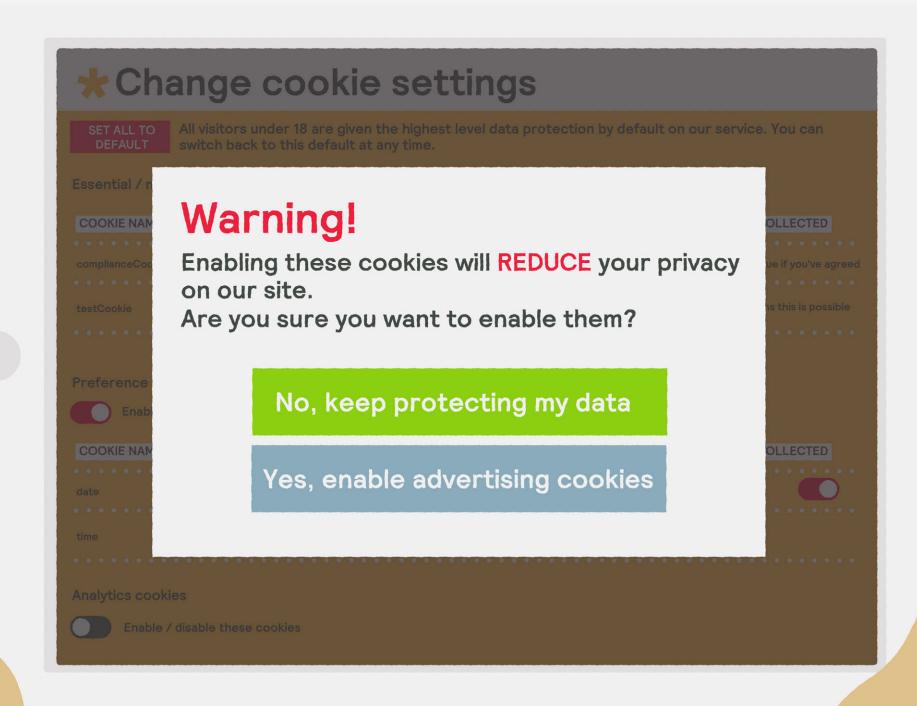
All visitors under 18 are given the highest level data protec switch back to this default at any time.

If a child or a young person does want to change something THEY MUST MAKE IT CLEAR and offer WARNINGS

Essential / necessary cookies

COOKIE NAME	PROVIDER	PURPOSE	DATA COLLECTED
• • • • • • •	•••••	Checks whether you have agreed to our privacy policy	A Yes value if you've agreed
estCookle	FUNtube	This tests whether saving cookies is possible on your device	Yes means this is possible
Preference cod			
Enable /	PROVIDER	PURPOSE	DATA COLLECTED
da	FUNtube	tracks the current date in your timezone	current date
	'tube	tracks the time in your timezone	current time

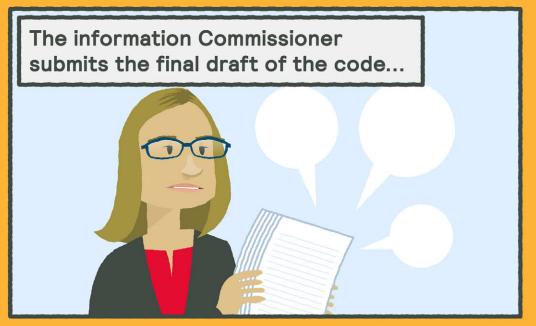
THEY MUST NOT NUDGE
A CHILD TO LOWER
THEIR SETTINGS

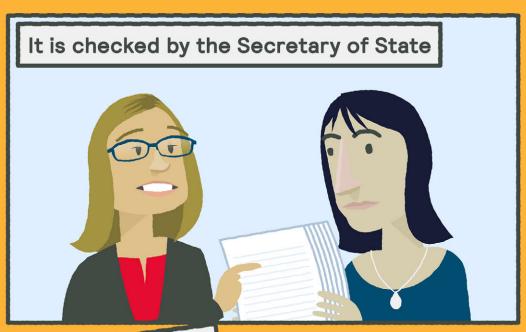


Online services that comply with the code will...

- give the child high privacy settings
- disable auto-recommend for material that is detrimental (fyi, self harm, pro-anorexia)
- turn off all the nudges like autoplay, excess notifications, endless feeds
- TURN OFF GPS
 unless they need it
- stop sharing or making the child's data accessible to anyone else
- fill out a form that shows they have thought about a child's need in advance
- provide tools, like save buttons, opportunities to quit, child-friendly explanations
- make choices about their service that always put the BEST INTERESTS of the child first
- take the LEAST amount of data for the LEAST amount of time and got rid of it at the FIRST OPPORTUNITY
- make sure that a child can be treated like a child

So... What next for the code?









5Rights FOUNDATION

Working with children to create a digital world fit for childhood

5rightsfoundation.com

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