

Open Rights Group Space4, 113-115 Fonthill Road, London, N4 3HH

Rt Hon. Peter Kyle MP

Secretary of State for Science, Innovation and Technology

Department for Science Innovation and Technology

6 December 2024

Dear Minister,

We are a group of trades unionists, academics, CEOs, NGOs and campaign organisations that work in fields impacted by automated decisions, such as Artificial Intelligence and profiling technologies; which is to say, nearly every area of our lives.

We work on data policy, and digital, policing, children, racial justice, employment, health, and disability rights. We have academic expertise in the areas of AI ethics, Computing, Law and Human Rights, run tech companies, and represent workers with expertise in technology.

We recognise that there are benefits to be gained from Artificial Intelligence. We also see that there are risks. Where we hope both we and the government can find consensus is that Artificial Intelligence technologies, in order to succeed, need to maintain the confidence of the public. The public must be able to trust the way that these technologies are employed.

Yet there are concerns. Data can be biased. Models can be wrong. The potential for discrimination and for deepening inequalities is known and significant. Important machine decisions can be wrong and unjust, and frequently Artificial Intelligence providers are unwilling or unable to address shortcomings.

The core of the necessary public trust relies on accountability. Decisions, whether made by humans or machines, are sometimes incorrect.

To this end, we are worried by the potential for measures in the Data (Use and Access) Bill to change the way that "Automated Decision Making" is governed under Article 22 UK GDPR. We respectfully ask that these clauses be reexamined to ensure that people are not simply subjected to life changing decisions made solely by machines.

The debacle over A-level results when they were algorithmically assigned in 2020 is an example of the kind of automated decision which could be challenged by an individual under the current legal framework, but would not be open to challenge under the changes proposed. Hire and fire decisions by Uber have been successfully challenged under these rights in the Netherlands.¹

We respectfully ask that these clauses be reexamined to ensure that people are not simply subjected to life changing decisions made solely by machines, and forced to prove their innocence when machines get it wrong. The government should extend AI accountability, rather than reduce it, at this critical moment.

Signatories

Organisations 5Rights Amnesty International UK Big Brother Watch Bristol Copwatch Child Rights International Network (CRIN) Connected by Data Data, Tech & Black Communities CIC Defend Digital Me Foxglove Keep our NHS Public Medact

<u>Open Rights Group</u>

¹ Workers Info Exchange, Historic digital rights win for WIE and the ADCU over Uber and Ola at Amsterdam Court of Appeal, at: https://www.workerinfoexchange.org/post/historic-digital-rightswin-for-wie-and-the-adcu-over-uber-and-ola-at-amsterdam-court-of-appeal

Public Law Project Privacy International Scottish Law and Innovation Network Statewatch Stopwatch The Traveler Movement Workers Info Exchange

Individuals

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